

**JULIET SABOL** | [julietsabol@gmail.com](mailto:julietsabol@gmail.com) | [julietsabol.com](http://julietsabol.com)

User Experience (UX) Developer and B.S. in Computer Science. Expert in rapid prototyping and creating responsive web applications. Driven to build rich user experiences while being mindful of business and technical constraints.

## SKILLS

*Development:* React, Full stack JavaScript, ES6, Bootstrap, LESS/SASS, AngularJS, Express, Git, Unit Testing

*UX:* Conducting UX Training, Usability Testing, Agile User Stories, Wireframes, Information Architecture

## EDUCATION, CERTIFICATIONS, AWARDS

B.S. Computer Science, College of William and Mary, Williamsburg, VA, May 2012

Certificate in User Experience (UX) Design, New York University, July 2015

Two-time winner of GSA Digital Innovation Challenge Hackathon, May and October 2015

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## EXPERIENCE

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### **FREELANCE, PHUKET, THAILAND** JANUARY 2017 - PRESENT

Created an app for infinitely randomly generated worlds. ([nested-dnd.herokuapp.com](http://nested-dnd.herokuapp.com))

- Stack: React, Bootstrap, MongoDB & Mongoose, Express, Node JS, Mocha & Chai, Passport, Travis CI
- Performed UX consulting (usability testing, wireframes, reviews) remotely

### **SALIENT CRGT, CHANTILLY, VA**

*UX Team Lead, JAN 2014 – MAR 2016*

Applied UX methods to new projects, enhancements, and redesigns for USPS and U.S. Department of the Treasury (DoT). Spearheaded major refactoring projects for better user experiences. Acted as a “go-to” with in-depth knowledge of UX Design, user research, and frontend development.

- Proposed business opportunity for creating a UX practice. Successfully evangelized UX at the executive level. Designed strategic plan, marketing collateral, team structure, methodology, and services.
- Created 6-hour course to train business analysts, developers, and project managers in UX.
- Curated 185 UX best practices and was the Agile Product Owner for an app to score overall usability.
- Lead designer on the public website of the Office of Financial Research (OFR) under DoT.
- Successfully pitched major redesign of identity management system, eAccess, which has an average of 22,000 logins per day. Conducted usability testing and created wireframes.
- Designed facility inspection tool (FIT) for USPS. Conducted ethnographic research and user interviews.
- Ensured that the UX practice was stable, supported by leadership, and well trained. Successfully passed off my responsibilities so the team would persist after I moved to a beautiful tropical island.

### *Software Developer / Designer, MAY 2011 – AUG 2011, MAY 2012 – DEV 2013*

Provided UI design and software development to the U.S. Postal Service for three facility inspection and management systems.

- Developed web applications in JavaScript/HTML/CSS, Java, jQuery, and Spring MVC
- Represented CRGT on the WashingtonExec Mobility Council from AUG 2013 – FEB 2014.
- Developed first HTML5 hybrid mobile app for USPS. The U.S. Postal Service wanted a proof-of-concept to demonstrate how a mobile app could be monetized and deliver useful features to the public.

### **WILLIAM & MARY CAREER CENTER, WILLIAMSBURG, VA**

*Technology Assistant, AUG 2010 – MAY 2011 and AUG 2011 – DEC 2011*